

Pearce, Tonya

From: DonnaWright@co.union.nc.us
Sent: Friday, March 17, 2006 8:17 AM
To: Pearce, Tonya
Subject: Fw: Oblique Imaging

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From: Donna Wright/UnionCounty
Date: 03/16/2006 04:02PM
Subject: Oblique Imaging

Dear NC Wireless Board Member :

The North Carolina Chapters of the National Emergency Number Association (NCNENA) and the Association of Public Safety Officials (NCAPCO) would like to thank you for your time and consideration in carrying out the duties and responsibilities of the Wireless Board. NCNENA and NCAPCO are volunteer organization with leadership changes each year. It is our understanding that since the Wireless Board was established it has received different levels of responsiveness from our leadership. NCNENA and NCAPCO have both set a goal to strive for better communication with our membership and subsequently better communication with the Wireless Board in conveying their issues and concerns.

Memberships of both NCNENA and NCAPCO have expressed questions regarding the method used by the Wireless Board in determining what items are allowable expenses. Educational attempts have been made by the Wireless Board in order to answer these questions. Although the classes are greatly appreciated and have been helpful there is still confusion.

Oblique Imaging seems to be the topic currently generating the most questions. The memberships of both chapters have asked that the following issues regarding Oblique Imaging be brought to your attention.

We anticipate submission of a recommendation from the subcommittee studying Oblique Imaging at the March 17, 2005 Wireless Board Meeting. Our understanding is that their recommendation will be to approve Oblique Imaging as an allowable expense but only with specifically stipulated conditions. Of particular concern is the requirement that the choice of Oblique Imaging disallows payment from the fund for other GIS technology and its management. The second condition that is causing concern is the limitation of updating Oblique Imaging data to once every four (4) years.

Both NCNENA and NCAPCO respectfully request that when making a final determination on the issue of Oblique Imaging that the decision is made regarding the technology without the requirements as mentioned above. Operation of a PSAP can not reasonably be approached as one size fits all. It is our belief that Oblique Imaging should be allowable at 50% and without the 4 year time limitation. Individual PSAPs should be held responsible for determining how best to manage their wireless surcharge funds. Some counties can effectively utilize Oblique Imaging data that is updated once every four (4) years while other counties with rapid growth

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can not. Oblique Imaging enhances efficiency of locating persons calling 9-1-1, however, it does not negate the need for GIS updates and should therefore be treated as a separate issue. In order to have accurate mapping data for the location of wireless callers GIS information must be updated in a timely manner.

In reviewing the powers and duties of the Board as outlined in General Statute 62A-22.1 you are charged with being an advocate for issues related to wireless Enhanced 9-1-1 system functions, features, and operations to improve the delivery of wireless Enhanced 9-1-1 services to residents of and visitors to the State.

NCNENA and NCAPCO members feel that the approval of Oblique Imaging as outlined in the paragraph above clearly has the capability to improve the delivery of wireless Enhanced 9-1-1 services.

Both chapters are looking forward to working with you in the future. In order to address more general issues we would like to request a meeting between the Wireless Board and the Executive Boards of NCNENA and NCAPCO. It is our hope that through better communication we can all work together toward the most effective utilization of wireless surcharge funds for maximum efficiency of wireless 9-1-1 call processing.

Best regards,

Donna B. Wright, ENP
President
NC NENA